

## 'Lamp Warranty Program' for Mitsubishi projectors in educational institutions

### General Conditions:

1. Participation in the 'Lamp Warranty Program' is free and reserved exclusively for officially registered educational institutions in the Benelux and Poland in primary, secondary and higher education, both in public and private sector. Companies and individuals are not eligible for participation in this program.
2. This 'Lamp Warranty Program' is only valid for all Mitsubishi projectors, except Home Cinema models.
3. The 'Lamp Warranty Program' offers a replacement lamp in case a defect arises with the original lamp installed in the projector within a three year time period or a maximum lamp life of 2000 hours (whichever one comes first)
4. In order to take advantage of the 'Lamp Warranty Program' you must register at [www.mitsubishielectric.nl/education](http://www.mitsubishielectric.nl/education) within 30 days after delivery of the projector. The registration form must be filled in completely. Late registrations after the 30 day period will not be accepted. Mitsubishi Electric Europe B.V. cannot be held responsible for incorrect sending of the registration form. After Mitsubishi has received your registration correctly within the 30-day period, you will receive an email from Mitsubishi confirming your participation in the program.
5. The Mitsubishi projector, including the lamp, should be maintained and cleaned in accordance with the recommendations in the projector manual. Lamps that are defect due to an accident, force majeure, shock damage, improper use, no or insufficient maintenance or repairs by a non-authorized Mitsubishi Service Centre, are not covered by this program. This is also applicable to lamps in projectors that are in use for over 70 hours per week.
6. When your projector lamp is broken and meets the 'Lamp Warranty Program' requirements, you can apply for a replacement lamp. Send the defect lamp together with the claim form to the address below or your supplier. When your request meets all the conditions of the 'Lamp Warranty Program' Mitsubishi will then send you a replacement lamp by mail.
7. As user you are responsible for removing the broken lamp and installing its replacement. You should at all times read the safety regulations for removing and replacing lamps, as specified in the Mitsubishi manual, before removing and replacing the lamp. You should also observe all relevant health- and safety regulations.
8. The Mitsubishi technical service department will check the broken lamp you returned. If the inspection reveals abnormal faults, as described in article 4, or if you return an excessive amount of lamps per projector, Mitsubishi reserves the right to suspend your participation in the program pending an investigation of the Mitsubishi projectors and lamps at your premises. This warranty does not affect your statutory rights.
9. The 'Lamp Warranty Program' is only valid for the first buyer. Should the projector be sold to an other educational institution or company this replacement program will no longer be valid.

This warranty issued by: **Mitsubishi Electric Europe BV**  
Visual Information Division  
Nijverheidsweg 23a  
3641 RP Mijdrecht,  
The Netherlands  
[www.MitsubishiElectric.nl](http://www.MitsubishiElectric.nl)  
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## “Lamp Warranty Program”

### Claim form

Name educational organisation .....

Address .....

Zip code .....

City .....

Country .....

Contact person .....

Telephone number .....

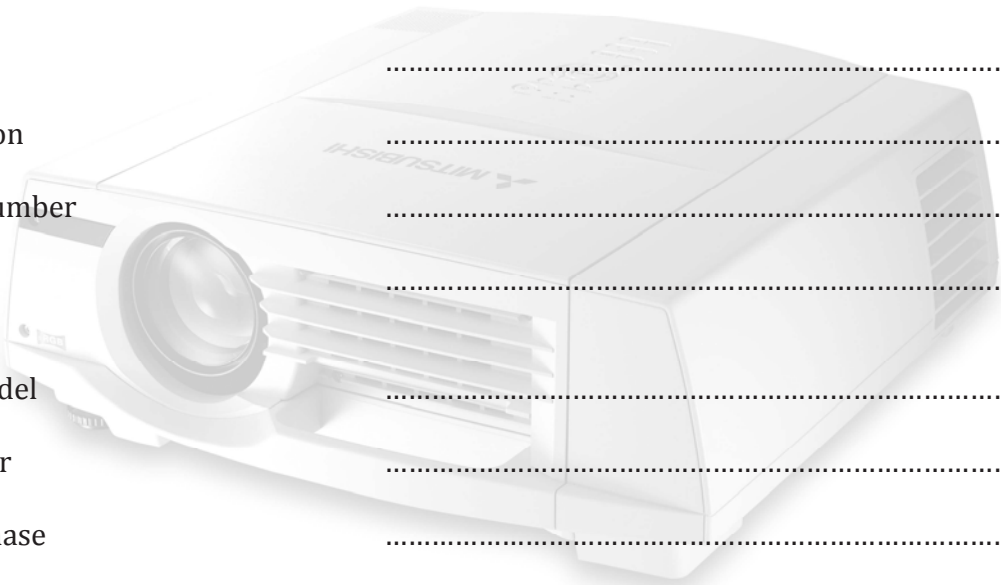
e-mail .....

Projector model .....

Serial number .....

Date of purchase .....

Dealer name where projector  
has been bought .....



Send this form and the broken lamp to :

Mitsubishi Electric Europe BV  
attention: Technical Service Department  
Nijverheidsweg 23a  
3641 RP Mijdrecht  
The Netherlands  
(or your supplier)